

Maine Department of Health and Human Services

MECMS Update 50

February 13, 2006

Billing News & Tips

A message from Brenda Harvey, Acting Commissioner of DHHS

All of us at the Department of Health and Human Services appreciate the services you provide. You are an essential link to our customers.

I am pleased to have this opportunity to introduce myself to you and to reach out to you through this newsletter.

During my stewardship of the department, I will ensure that DHHS engages with you and other providers in a collaborative partnership.

We have embarked on a challenging endeavor. We are transforming the way that we provide services to the people of Maine. At DHHS, we will continue our all-out effort to design and implement a system of reimbursement that is timely and equitable for you.

This newsletter is one of many ways DHHS keeps in touch with you. The staff of the department and I are committed to giving you the information you need in an accessible way.

I look forward to the months ahead and to meeting many of you.

Brenda M. Harvey

Please review payment schedule for the Presidents' Day holiday

For the Presidents' Day holiday, DHHS will change our schedule for issuing payments to providers.

Here is what would be the normal schedule and how it will be adjusted:

Normally, the claims cycle payment Electronic Fund Transfers (EFTs) would be released on Friday, February 17, for receipt that night or until the following Tuesday, February 21, depending on the EFT vendor.

Adjusted schedule: The claims cycle payment EFTs are scheduled to be released on Friday, February 17, for receipt that night or until the following Wednesday, February 22, depending on the EFT vendor.

Normally, the claims cycle payment checks and corresponding Remittance Advice statements (RAs) would be released on Monday, February 20, for receipt by the following Friday, February 24, depending on the mail.

Adjusted schedule: The claims cycle payment checks and RAs will be released on Tuesday, February 21, for receipt by the following Saturday, February 25, depending on the mail.

Normally, the interim payment cycle EFTs would occur on Wednesday, February 22, for receipt that night or until the following Monday, February 27, depending on the EFT vendor.

(Continued on the next page.)

Adjusted schedule: The interim payment cycle EFTs will occur on Thursday, February 23, for receipt that night or until the following Tuesday, February 28, depending on the EFT vendor.

Normally, the interim cycle payment checks that have no corresponding RAs would be released Thursday, February 23, for receipt by the following Tuesday, February 28, depending on the mail.

Adjusted schedule: The interim payment checks that have no corresponding RAs will be released on Friday, February 24, for receipt by the following Wednesday, March 1, depending on the mail.

Next week, beginning February 27, the payment cycles will return to their normal dates.

One link connects you to the six OMS online provider portal tools

Now you have a single, convenient link that takes you to one site for an array of information on your claims.

The Office of MaineCare Services has developed this link to six provider portals. With the tools available through the portals, you can find certain claims-related information whenever you need it.

Go to http://oms.maine.gov/. You'll see the OMS Portal Menu. From the menu, click on the link you need:

- Payment Lookup (MaineCare Payment Information Lookup)
- Procedure Code Lookup
- MECMS Claims Error Report
- MECMS Denied Duplicate Claims Lookup
- Prior Authorization (PA) Portal
- Temporary Claims Portal

Be sure to add http://oms.maine.gov/ to your web browser's favorites list. ■

Contact Us

E-mail us at: BMS.inquiry@maine.gov

Call us at: 1-800-321-5557

TTY: 1-800-423-4331 Augusta area: 207-624-7539

On the web at: www.maine.gov/dhhs/bms

Write us at: Inquiry Unit

Office of MaineCare Services 11 State House Station Augusta, ME 04333-0011

At our website, you can download this newsletter, access handy information such as billing instructions, and sign up for our listserv to have OMS news delivered to your inbox.